

# Salthawk Studios LLC

## Privacy Policy

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**Effective Date: April 18, 2026**

Salthawk Studios LLC respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect personal information.

### 1. Information We Collect

#### Information You Provide

- Name
- Email address
- Billing and shipping address
- Phone number (if provided)
- Account credentials
- Customer support communications
- Newsletter or community sign-up information
- Order details and preferences

#### Information Collected Automatically

- IP address
- Browser, device, and operating system information
- Usage activity and pages visited
- Referral sources
- Cookies and analytics identifiers
- Approximate location derived from IP

### 2. How We Use Information

We may use information to:

- Process and fulfill orders
- Provide support and respond to requests
- Create and manage accounts

- Send requested newsletters or updates
- Improve website performance and user experience
- Analyze traffic and trends (including tools such as Google Analytics)
- Prevent fraud, abuse, and security incidents
- Comply with legal, tax, accounting, or regulatory obligations
- Enforce our policies and protect our rights

### **3. Email Marketing**

We send marketing emails only to users who opt in or where otherwise permitted by law. You may unsubscribe at any time using the unsubscribe link or by contacting us.

### **4. Cookies and Similar Technologies**

We use cookies and similar technologies to remember preferences, keep carts functioning, measure performance, and understand website usage.

You may control cookies through your browser settings. Disabling cookies may affect site functionality.

### **5. Sharing of Information**

We do not sell your personal information.

We may share information with trusted service providers when reasonably necessary, such as:

- Payment processors
- Shipping and fulfillment providers
- Website hosting and ecommerce platform providers
- Email and analytics providers
- Professional advisors
- Government, legal, or regulatory authorities when required by law or to protect rights and safety

### **6. Data Retention**

We retain personal information only for as long as reasonably necessary for the purposes described in this Policy, including order fulfillment, customer

support, fraud prevention, legal compliance, tax and accounting obligations, and dispute resolution.

## **7. Data Security**

We use reasonable administrative, technical, and organizational safeguards to protect personal information. However, no method of transmission or storage is completely secure.

## **8. Children's Privacy**

Our website is not directed to children under 13, and we do not knowingly collect personal information from children under 13.

## **9. International Visitors**

If you access our website from outside the United States, your information may be processed and stored in the United States or other jurisdictions where our service providers operate.

## **10. Your Rights**

Depending on your location, you may have rights regarding access, correction, deletion, portability, objection, or restriction of your personal data.

Residents of certain jurisdictions, including California, the European Economic Area, the United Kingdom, and other regions, may have additional rights under applicable law.

To submit a request, contact [support@salthawkstudios.com](mailto:support@salthawkstudios.com).

## **11. Third-Party Services and Links**

Our website may contain links to third-party websites or use third-party tools. We are not responsible for third-party privacy practices.

## **12. Changes to This Policy**

We may update this Privacy Policy from time to time. Updated versions become effective when posted with a revised effective date.

## **13. Contact**

Questions regarding privacy may be sent to [support@salthawkstudios.com](mailto:support@salthawkstudios.com).

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